



Since 1882, Chubb has been one of the world's leading insurers of fine homes and valuable articles of all kinds. Chubb continues to receive the highest ratings from A.M. Best, Moody's and Standard & Poors for financial strength and claim-paying ability and continues to receive recognition from Goldman Sachs as a consistent provider of unparalleled claim service to customers. Listed below are some of the "other" services we would like to share with you.

### Customer Services

#### ***ePolicy - Save Time. Save Space. Save Trees.***

Making the world a greener place benefits all of us. That's why Simpson & McCrady and Chubb are proud to invite you to participate in the complimentary new program called **ePolicy** – a faster, easier and more secure way to receive your policy documents via email, instead of the paper format you currently receive by regular mail. With **ePolicy**, you will not only save time and space, you'll also help spare at least 1,000 trees each year.

#### ***Online Access to policy information***

You can access your policy information via [www.chubb.com/personal](http://www.chubb.com/personal). First time users should have a recent bill or policy handy and can contact the Chubb Customer Care Team at 866-324-8222 or Simpson & McCrady at 412-261-2222 if additional assistance is required. Online available items include: current policy information, prior renewals, policy changes, current billing statements, prior billing information, recent Chubb dwelling appraisals as well as information on Chubb products and services.

To learn more about **ePolicy** and **Chubb's Online Services**, please visit [www.chubb.com/personal](http://www.chubb.com/personal) or contact our office at 412-261-2222.

### Billing Services

If our office is not immediately available to assist you with your billing needs, you can contact Chubb direct at 800-248-2270 option 2. In addition, the following new payment methods are now available.

- **Pay-by-phone** – you can pay your bill over the phone by calling 800-682-4822.
- **Online EFT bill payment options** – logon at [www.chubb.com/personal](http://www.chubb.com/personal), select "bill" from the desktop menu, select appropriate bill payer and then "pay my bill". If you need assistance logging on, please call Chubb Customer Care Team at 866-324-8222 or Simpson & McCrady 412-261-2222.
- **Traditional EFT bill payment options** – go to [www.chubb.com/personal](http://www.chubb.com/personal) to download the EFT authorization form, follow the instructions and forward the completed form and a voided check to the address noted.

As always, Simpson & McCrady appreciates the opportunity to assist you with your personal insurance needs. If you have any questions about your current coverage or other personal insurance exposures, please don't hesitate to contact our office at 412-261-2222 or [david@simpson-mccrady.com](mailto:david@simpson-mccrady.com). Thank you!

NEWS YOU CAN USE

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